

INTEGRATED IMPACT ASSESSMENT (IIA) TOOL

Proposal Details

Title of Policy / Proposal / Initiative	
Cessation of the Council's pest control service	
Service Area	Officer completing IIA
Public Protection	Anne-Louise Davies
Corporate Lead Officer	Strategic Director
Alun Williams	Barry Rees
Please give a brief description of the purpose of the proposal	
<p>Due to the impact of Government funding cuts, Ceredigion County Council is facing a serious budget reduction for 2024/25. These are therefore challenging times which means that substantial budgetary savings have to be identified, and this has led to the proposal that the non-statutory pest control service provided by Public Protection's Community Warden Team is to cease.</p> <p>The Council offers a service which provides pest control solutions and eradication of pests. The public are charged for this non-statutory service and the amount depends upon the pest and type of treatment required.</p> <p>The provision of pest control treatment services is a discretionary service for which there is a general power to charge under section 93 of the Local Government Act 2003. Therefore, there is no legal duty for a local authority to provide a pest control service.</p>	
Who will be directly affected by this proposal? HINT	
<ul style="list-style-type: none"> Any member of the public (domestic or commercial) who requires a pest control service to eradicate a pest infestation in/on their premises and who is prepared to pay for it. Two members of staff will be directly affected by this proposal. 	
Have those who will be affected by the proposal had the opportunity to comment on it?	
<p>No, since the proposal involves a change in provider, rather than in service, a consultation is not deemed appropriate.</p> <p>The Council's Managing Change process will be implemented in relation to staff.</p>	

Version Control

The IIA should be used at the earliest stages of decision making, and then honed and refined throughout the decision-making process. It is important to keep a record of this process so that we can demonstrate how we have considered and included sustainable development, Welsh language and equality considerations wherever possible.

Version Number	Author	Decision making stage HINT	Date Considered	Description of any amendments made HINT
1	Anne-Louise Davies	Leadership Group		
		Scrutiny		
		Cabinet		
		Council	29/2/2024	

Council Corporate Well-being Objectives

Which of the Council's Corporate Well-being Objectives does this proposal address and how? Click here to read a summary of our [Corporate Strategy 2022-27](#)

Boosting the economy, supporting business, and enabling employment.	<p>Providing a pest control service using the current business model is no longer sustainable at a time when the Public Protection Service is facing challenging budgetary pressures. The cessation of the pest control service will therefore:</p> <ul style="list-style-type: none"> • Provide opportunities for local private pest control services to gain new customers. • ease the financial pressure on the Public Protection's budget and in doing so deliver a £64,000 saving for the Authority going in to 2024/25.
Creating caring and healthy communities	
Providing the best start in life and enabling learning at all ages	

Creating sustainable, greener, and well-connected communities	
--	--

National Well-being Goal: A Prosperous Wales

An innovative, productive, and low carbon society where everyone has decent work and there is no poverty.

Click [here](#) for information about a prosperous Wales.

<p>Does the proposal contribute to this goal? Describe the positive or negative impacts. (Click here for information)</p>
<p>It will provide extra business for local pest control services. However, it may result in 2 members of staff facing redundancy.</p>
<p>What evidence do you have to support this view?</p>
<p>There are a number of alternative pest control services available. The current service employs 2 members of staff.</p>
<p>What action(s) can you take to mitigate any negative impacts or better contribute to this National Well-being Goal?</p>
<p>We will signpost people who require the service to local pest control services. Our Managing Change policy will allow redeployment opportunities.</p>

National Well-being Goal: A Resilient Wales

A society where biodiversity is maintained and enhanced and where ecosystems are healthy and functioning.

Click [here](#) for information about a resilient Wales.

<p>Does the proposal contribute to this goal? Describe the positive or negative impacts. (Click here for information)</p>
<p>Does not contribute to this goal</p>
<p>What evidence do you have to support this view?</p>
<p>n/a</p>
<p>What action(s) can you take to mitigate any negative impacts or better contribute to this National Well-being Goal?</p>

n/a

National Well-being Goal: A Healthier Wales

A society where people make healthy choices and enjoy good physical and mental health.

Click [here](#) for information about a healthier Wales.

Does the proposal contribute to this goal? Describe the positive or negative impacts. (Click [here](#) for information)

Does not contribute to this goal.

What evidence do you have to support this view?

n/a

What action(s) can you take to mitigate any negative impacts or better contribute to this National Well-being Goal?

n/a

National Well-being Goal: A More Equal Wales

A society where everyone has an equal chance whatever their background or circumstances.

This section is longer because you are asked to assess the impact of your proposal on each group that is protected by the **Equality Act 2010**.

Click [here](#) for information about equality in Wales.

Do you think this proposal will have a positive or a negative impact on people because of their age? (Click [here](#) for information)

Children and Young People up to 18	None / Negligible
---	-------------------

People 18-50	None / Negligible
---------------------	-------------------

Older people 50+	None / Negligible
-------------------------	-------------------

Describe the positive or negative impacts.

Has no impact

What evidence do you have to support this?

n/a

What action(s) can you to take to mitigate any negative impacts?

Is there an opportunity to use this proposal to eliminate unlawful discrimination, advance equality of opportunity or encourage good relations between people in this group and the rest of the population?

Any impact will affect all groups equally.
There are other pest control service providers available in the private sector.

Do you think this proposal will have a positive or a negative impact on people because of their disability? (Click [here](#) for information)

Hearing Impairment	None / Negligible
Physical Impairment	None / Negligible
Visual Impairment	None / Negligible
Learning Disability	None / Negligible
Long Standing Illness	None / Negligible
Mental Health	None / Negligible
Other	None / Negligible

Describe the positive or negative impacts.

Has no impact

What evidence do you have to support this?

n/a

What action(s) can you to take to mitigate any negative impacts?

Is there an opportunity to use this proposal to eliminate unlawful discrimination, advance equality of opportunity or encourage good relations between people in this group and the rest of the population?

Any impact will affect all groups equally.
There are other pest control service providers available in the private sector.

Do you think this proposal will have a positive or a negative impact on people who are transgender? (Click [here](#) for information)

Trans Women	None / Negligible
Trans Men	None / Negligible
Non-binary people	None / Negligible

Describe the positive or negative impacts

Has no impact

What evidence do you have to support this?

n/a

What action(s) can you to take to mitigate any negative impacts?

Is there an opportunity to use this proposal to eliminate unlawful discrimination, advance equality of opportunity or encourage good relations between people in this group and the rest of the population?

Any impact will affect all groups equally.
There are other pest control service providers available in the private sector.

Do you think this proposal will have a positive or a negative impact on people with different sexual orientation? (Click [here](#) for information)

Bisexual	None / Negligible
Gay Men	None / Negligible
Gay Women/Lesbian	None / Negligible
Heterosexual/Straight	None / Negligible

Describe the positive or negative impacts

Has no impact

What evidence do you have to support this?

n/a

What action(s) can you to take to mitigate any negative impacts?

Is there an opportunity to use this proposal to eliminate unlawful discrimination, advance equality of opportunity or encourage good relations between people in this group and the rest of the population?

Any impact will affect all groups equally.
There are other pest control service providers available in the private sector.

Do you think this proposal will have a positive or a negative impact on people who are married or in a civil partnership? (Click [here](#) for information)

People who are married

Choose an item.

People in a civil partnership

Choose an item.

Describe the positive or negative impacts

Has no impact

What evidence do you have to support this?

n/a

What action(s) can you to take to mitigate any negative impacts?

Is there an opportunity to use this proposal to eliminate unlawful discrimination, advance equality of opportunity or encourage good relations between people in this group and the rest of the population?

Any impact will affect all groups equally.
There are other pest control service providers available in the private sector.

Do you think this proposal will have a positive or a negative impact on people who are pregnant or on maternity leave? (Click [here](#) for information)

Pregnancy

None / Negligible

Maternity

None / Negligible

Describe the positive or negative impacts

Has no impact

What evidence do you have to support this?

n/a

What action(s) can you take to mitigate any negative impacts or better contribute to positive impacts?

Any impact will affect all groups equally.
There are other pest control service providers available in the private sector.

Do you think this proposal will have a positive or a negative impact on people because of their ethnic origin? (Click [here](#) for information)

Asian / Asian British	None / Negligible
Black / African / Caribbean / Black British	None / Negligible
Mixed / Multiple Ethnic Groups	None / Negligible
White	None / Negligible
Other Ethnic Groups	None / Negligible

Describe the positive or negative impacts

Has no impact

What evidence do you have to support this?

n/a

What action(s) can you to take to mitigate any negative impacts?

Is there an opportunity to use this proposal to eliminate unlawful discrimination, advance equality of opportunity or encourage good relations between people in this group and the rest of the population?

Any impact will affect all groups equally.
There are other pest control service providers available in the private sector.

Do you think this proposal will have a positive or a negative impact on people with different religions, beliefs, or non-beliefs? (Click [here](#) for information)

Buddhist	None / Negligible
Christian	None / Negligible

Hindu	None / Negligible
Humanist	None / Negligible
Jewish	None / Negligible
Muslim	None / Negligible
Sikh	None / Negligible
Non-belief	None / Negligible
Other	None / Negligible
Describe the positive or negative impacts	
Has no impact	
What evidence do you have to support this?	
n/a	
What action(s) can you to take to mitigate any negative impacts?	
Is there an opportunity to use this proposal to eliminate unlawful discrimination, advance equality of opportunity or encourage good relations between people in this group and the rest of the population?	
Any impact will affect all groups equally. There are other pest control service providers available in the private sector.	

Do you think this proposal will have a positive or a negative impact on men or women? (Click here for information)	
Men	None / Negligible
Women	None / Negligible
Describe the positive or negative impacts	
Has no impact	
What evidence do you have to support this?	
n/a	

What action(s) can you to take to mitigate any negative impacts?

Is there an opportunity to use this proposal to eliminate unlawful discrimination, advance equality of opportunity or encourage good relations between men and women?

Any impact will affect all groups equally.
There are other pest control service providers available in the private sector.

Do you think this proposal will have a positive or a negative impact on people from the Armed Forces Community? (Click [here](#) for information)

Members of the Armed Forces	None / Negligible
Veterans	None / Negligible
Spouses	None / Negligible
Children	None / Negligible

Describe the positive or negative impacts

Has no impact

What evidence do you have to support this?

n/a

What action(s) can you to take to mitigate any negative impacts?

Any impact will affect all groups equally.
There are other pest control service providers available in the private sector.

Socio-economic Duty

Socio-economic disadvantage means living on a low income compared to others in Wales, with little or no accumulated wealth, making it more difficult to access basic goods and services.

Family background or where a person is born still affects their life. For example, a child from a wealthy family often does better at school than a child from a poor family, even if the poorer child is more naturally academic. This is sometimes called socio-economic inequality.

<p>Do you think this proposal will have a positive or a negative impact on people experiencing socio-economic disadvantage?</p>	<p>Negative</p>
<p>Describe the positive or negative impacts</p>	
<p>As this is already a paid service, those who can afford pest control services are likely to turn to the private sector. Those who are already unable to afford our service, no additional impact on them will result from the proposal.</p>	
<p>What evidence do you have to support this?</p>	
<p>The current service is a paid service.</p>	
<p>What action(s) can you take to mitigate any negative impacts?</p>	
<p>Is there an opportunity to use this proposal to eliminate unlawful discrimination, advance equality of opportunity or encourage good relations between people in this group and the rest of the population?</p>	
<p>There are other pest control service providers available nationally and locally. People needing a pest control service would be signposted to the relevant agency/organisation.</p>	

National Well-being Goal: A Wales of Cohesive Communities

A society with attractive, viable, safe, and well-connected communities.

Click [here](#) for information about cohesive communities.

<p>Does the proposal contribute to this goal? Describe the positive or negative impacts. HINT</p>
<p>Does not contribute to this goal.</p>
<p>What evidence do you have to support this view?</p>
<p>n/a</p>
<p>What action(s) can you take to mitigate any negative impacts or better contribute to the goal?</p>
<p>n/a</p>

National Well-being Goal: A Wales of Vibrant Culture and Thriving Welsh Language

A society that promotes and protects culture, heritage, and the Welsh language and which encourages people to take part in the arts, sports, and recreation.

Click [here](#) for information about culture and the Welsh language

Does the proposal contribute to this goal? Describe the positive or negative impacts.	
None or negligible contribution.	
What evidence do you have to support this view?	
n/a	
What action(s) can you take to mitigate any negative impacts or better contribute to the goal?	
Identify any private sector pest control services operating in the area and signpost people who call the council to that service provider.	
With reference to the following, do you think this proposal will have a positive or negative effect on the Welsh language?	
Click here for information	
Opportunities for people to use the Welsh language	Negative
Treating the Welsh language, no less favourably than the English language	Negative
What evidence do you have to support this view?	
The provision of a pest control service is not a statutory service and the private sector has no obligation to provide a Welsh-language service. However, it is likely that there may be some private sector pest control services that offer a bilingual service.	
What action(s) can you take to increase the positive impact or mitigate any negative impact on the Welsh language?	
Identify any private sector pest control services operating in the area and signpost callers to that service provider.	

National Well-being Goal: A Globally Responsible Wales

A society that considers how our actions might impact on other countries and people around the world.

Click [here](#) for information about global responsibility.

Does the proposal contribute to this goal? Describe the positive or negative impacts. <u>HINT</u>
Does not contribute to this goal.
What evidence do you have to support this view?
n/a
What action(s) can you take to mitigate any negative impacts or better contribute to the goal?
n/a

Strengthening the Proposal

If you have identified any negative impacts in the above sections, please provide details of any practical changes and actions that could help remove or reduce the negative impacts.

What will you do?	When?	Who is responsible?	Progress
Try to identify any private sector pest control services operating in the area that can provide a Welsh language service	By 30/6/24	Trading Standards & Licensing Manager Public Protection	
To signpost those who need support from other more relevant agencies/organisations	By 30/6/24	Trading Standards & Licensing Manager Public Protection	
If no action is to be taken to remove or mitigate negative impacts, please justify why. (If you have identified any unlawful discrimination then the proposal must be changed or revised.)			

n/a
How will you monitor the impact and effectiveness of the proposal?
Monitor the number of calls and complaints associated to pest infestations that the council will receive after the pest control service has ceased.

Sustainable Development Principle: 5 Ways of Working

Describe below how you have implemented the five ways of working in accordance with the sustainable development principle of the Well-being of Future Generations (Wales) Act 2015

<p>Long term Balancing short-term needs with long-term need and planning for the future.</p> <p><u>HINT</u></p>	<p>Providing a pest control service is a non-statutory function. During the cost of living crisis, statutory services must be preserved instead.</p>
<p>Collaboration Working together with other partners to deliver.</p> <p><u>HINT</u></p>	<p>There are opportunities for the private sector to deliver pest control services for those who need it.</p>
<p>Involvement Involving those with an interest and seeking their views.</p> <p><u>HINT</u></p>	<p>The proposal to cease the pest control service will involve consultation with staff, through the managing change process. Existing customers with contracts will also be informed with reasonable notice but due to the urgency of the situation, this will happen after the Council decision.</p>
<p>Prevention Putting resources into preventing problems occurring or getting worse.</p> <p><u>HINT</u></p>	<p>In 2022/23, the community wardens budget had an overspend on £13k due to underachieving on income generation. By ceasing the non-statutory pest control service, the council will be reducing its overall spending costs. The council will no longer need to subsidise this service and save resources, enabling the Council to concentrate on delivering its statutory services.</p>


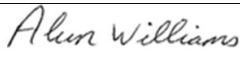

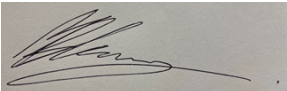
<p>Integration Considering the impact of your proposal on the four pillars of well-being (social, economic, cultural and environment) the objectives of other public bodies and across service areas in the Council.</p> <p><u>HINT</u></p>	<p>As this is a chargeable service, cessation is unlikely to impact the well-being objectives of other agencies.</p> <p>There will be some additional minor costs for other service areas in the council who currently receive this service for free.</p>
--	---

Risk

Summarise the risk associated with the proposal.

	1	2	3	4	5
Impact Criteria	Very Low	Low	Medium	High	Very High
Likelihood Criteria	Unlikely to occur	Lower than average chance of occurring	Even chance of occurring	Higher than average chance of occurring	Expected to occur
Risk Description	Impact		Probability	Score (Impact x Likelihood)	
A small proportion of the projected savings will be off-set by additional costs to other services,	1		4	4	

Sign Off

Position	Name	Signature	Date
Corporate Manager	Carwen Evans		30/01/2024
Corporate Lead Officer	Alun Williams		30/01/2024
Corporate Director	Barry Rees		01/02/2024
Portfolio Holder	Cllr Matthew Vaux		14/02/2024